

One (1) Year Limited Warranty

All Worth Home Products' wooden return air grilles ("Return Air Grilles") are guaranteed to be of good material and workmanship and free from defects that render it unserviceable for the use for which it is intended for one (1) year from the date of receipt. This warranty does not apply to products damaged or handled improperly by the customer. To be protected by our guarantee, our Return Air Grille must not be stored in damp warehouses or placed in moist or freshly plastered buildings; or must not be subjected to abnormal heat or dryness. Furthermore, the Return Air Grilles must not be handled improperly during shipping, handling, and storage. Improper handling includes but is not limited to stacking it beyond the limit marked on the packaging; stepping on it; dropping it; storing or resting it any way other than flat, whether or not it is in its packaging or following the installation instructions and precautions.

All claims or complaints must be filed before paint is applied. Worth Home Products will not be responsible for defects resulting from neglect of the precautions. If Worth Home Products, in its opinion, determines the Return Air Grille has been mishandled or mistreated, then all warranties shall be null and void.

To guarantee this Return Air Grille, it must be handled and installed in accordance with our instructions found in this packaging or on our web site. Evidence of any mishandling will void the warranty.

Worth Home Products will not be responsible for any work which was not originally performed by our company and will not pay charges for finishing or installing replaced woodwork. This guarantee is not effective if goods are repaired or replaced without first obtaining our written consent.

Items returned under warranty will be for exchange only. No credit will be issued. After the inspection of the returned grille is performed and it is determined the grille will be replaced under a warranty claim, a replacement grille will be shipped to the customer.

1. Warranty replacements are subject to our inspection for misuse prior to being replaced.
2. Contact www.WorthHomeProducts.com to obtain a Return Goods Authorization number.
3. Enclose a note explaining the nature of the warranty claim.
4. All returns MUST be shipped freight prepaid. Products received freight collect, without a RGA number, not approved for returns, or not meeting our criteria will be refused.
5. Pack the grille carefully and ship the product to the address provided with the RGA. Clearly note the RGA number on the outside of the package.
 - a. **All returns must be shipped within five (5) business days after the RGA is issued**
 - b. **All returns must be received within ten (10) business days after the RGA is issued.**
6. Please email the shipment tracking number for the warranty return to sales@worthhomeproducts.com or fax the information to 832-202-2522

Designed and distributed by:

WORTH
HOME PRODUCTS
Elegant • Innovative • Affordable

Domestic and foreign patents pending
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